

Welcome

Welcome to the first issue of our newsletter in 2012! As we approach the completion of our projects at the end of March, we are keen to ensure that we have shared with you what we have learned, but we hope also that you would take this work forward and become involved in improving the population's health through the diffusion of great ideas across your own area.

ARTP accredited spirometry for Primary Care

NECLES HIEC have partnered with the University of East London to deliver the first two of our certificates in spirometry, which are both accredited by ARTP assessors. We currently have 55 Primary Care clinicians enrolled on our Spirometry certification programme and are running a further 2 courses. If you would like to complete a booking form for either of the two remaining courses, please contact Carolyn Evans on Carolyn.evans@hiec.org.uk, or Kirsty Barnes on kirstybarnes@hiec.org.uk. Currently this course is only open to those clinicians in Barking and Dagenham, Redbridge, Havering or Waltham Forest.

Maternity – Project Completion!

It hardly seems possible that we have reached the end of our Community of Practice Maternity Pathway within the NECLES HIEC. There have been many significant achievements by individual Trusts and our Community of Practice (CoP), all of which are summarised in our NECLES Maternity Improvement Evaluation Report at the end of December 2011.

Our CoP has held high receptive values ripe for change, and the members quickly adopted innovative concepts in order to work through their challenges and barriers to their chosen pathways of improvement. Ideas did need work, although 'dead-end' became enlightening - we have realised what doesn't work is as useful as what does!

Mutual purpose and enthusiasm were central to our innovation, both personally and within each Trust. Moreover, it is clear from recent evaluation that encouragement of the CoP fostered creativity, and that creativity was truly enhanced when supported at all levels.

Here are a few of our successes, there are many more, look out for our final report:-

- Colchester Maternity Services have achieved their CQUIN target
- 3 Midwifery Conferences held, well attended and evaluated brilliantly
- Whipps Cross's Caesarean section rate over a year has reduced from 28% to 22.5%
- Barts & the London have the lowest monthly Caesarean section rate for 18 months 22.2%
- Water therapy is now used by more midwives with confidence
- Reducing Caesarean section task group are now multidisciplinary and are well attended
- Home birth teams have been re-established/redefined
- The term 'normal birth' and 'reducing interventions' is talked about every day. Midwives and obstetricians are working together for common goals
- 24 case review has been adopted by many Trusts
- Journey & Process mapping completed in 90% of the Trusts
- A user friendly resource platform with Toolkits is available for all

Our community remains resilient in the face of criticism of innovation but cannot be criticised for being over-enthusiastic!



Maternity Networking event

COPD Pathway - Patient Reported Experience Measure Update

Understanding what it is like to have Chronic Obstructive Pulmonary Disease

In July 2011, we reported that the COPD Patient Reported Experience Measure project had undertaken around 70 interviews with people with COPD and since then a further 20 interviews were completed with patients who had had a recent exacerbation (flare-up) of their lung condition and had been in hospital. This work has been designed to enable healthcare professionals to measure aspects of COPD care focussing on the patient experience of their illness and use of health services.

The interviews are currently being thematically analyzed by Anglia Ruskin University and preliminary themes have emerged strongly such as 'smoking cessation' 'medicines management' and 'patients' interaction with healthcare professionals'.

The next steps are to formulate a Patient Reported Experience Measure questionnaire derived from this thematic analysis and validation of a Patient Reported Experience Measure tool within the NECLES region amongst a number of COPD patients.

This innovative project is being conducted in partnership with the Royal College of Physicians, British Lung Foundation, Anglia Ruskin University and Picker Institute Europe. If you would like further information on this project please contact Matthew Hodson HIEC Fellow on matthew.hodson@homerton.nhs.uk

Necles HIEC latest project

Necles HIEC is delighted to be involved in what we hope will be a sensational and innovative new project utilizing the latest communications technology! The focus of the project is to support our young people and improve their well being and resilience using social media.

We have already held one very interactive focus group of professionals to identify some of the anxieties young people feel about their health, Young people are also having their own focus group so we can gather first hand ideas from them on their health worries. We aim to hold an 'unconference' in March where we hope that our professionals can work with first class IT technologists to come up with some brilliant ideas on what might be ideally suited and work well for our youngsters.

If you want further information on our 'unconference' in March, please contact John Loder on john.loder@youngfoundation.org or Carolyn.evans@hiec.org.uk

UCLPartners Academic Health Science Partnership



Delivering value-based health care: maximising outcomes for every pound we spend

UCLPartners and the Greater London Authority are holding a meeting for leaders and future leaders, clinical and managerial of London's health and social care system.

Wednesday 29 February 2012

Greater London Authority, City Hall,
The Queen's Walk, London SE1 2AA

Location map can be found at www.london.gov.uk/city-hall/visitor-information/location-map

We will focus in particular on the vital role clinical and other leaders play to deliver progressive improvements in value given London's specific challenges and opportunities.

We would be delighted if you could join us on **Wednesday 29 February 2012**. This meeting builds on two oversubscribed events in 2011, with the same faculty, which were aimed at a national audience. Speakers include:

Prof Michael Porter from Harvard Business School

Prof Tom Lee from Harvard Medical School & CEO, Partners Community Health

Dr Charlie Davie, Stroke Lead for UCLPartners

The event is open to all, places allocated first-come, first served basis, and is organised on a non-profit basis, with a nominal charge of £50 per participant to cover costs.

Further information and the link for registration can be found at: <http://valueinhealthcare.eventbrite.com/>



11 January Interactive Focus Group

Interesting events in early 2012

Asthma projects - University Lecture Tour

When: Wed 22 February 2012
Where: Buckinghamshire New University, High Wycombe Campus
Contact: Catherine Clapton, HIEC Asthma Fellow on Catherine.clapton@hiec.org.uk

ONEL COPD Spirometry Courses for ONEL practitioners – each course consists of two afternoons

When: Wed 8 Feb with Wed 2 May and Wed 7 March with Wed 30 March
Where: University of East London, Stratford Campus
Contact: Kirsty Barnes, HIEC COPD Fellow – kirstybarnes@hiec.org.uk for a booking form

Pan-London Airway Group Meeting

This event is for any healthcare professional working within the respiratory field. PLAN is designed to enable networking and sharing of good practice across London. This particular event will concentrate on four key areas of:

- Smoking Cessation
- Medicines Management
- How do we find the mission missions
- Case Management

There will be a keynote speech by Dr Louise Restrick, London Respiratory Lead

When: Wed 1 February 12 noon until 5pm
Where: Mile End Education Centre, Barts and The London NHS Trust
Contact: Matt Hodson, HIEC Fellow and Nurse Consultant, Homerton Hospital matthew.hodson@homerton.nhs.uk

Migrant Health GP Networking evening meeting 18.30-20.30 hours

This meeting will focus on imported parasitic infections, risks to the travelling migrant – malaria, typhoid etc, vaccine update and sustaining a primary care network amongst other things.

When: Wed 1 February 2012, light supper available at 6pm onwards
Where: Clark-Kennedy Lecture Hall, Innovation Building, 5 Walden Street, Whitechapel E1 2EF
Contact: Arvind Bhardwaj, HIEC Migrant Health Fellow – A.bhardwaj@hiec.org.uk and see the website for flyer and registration details

Pan London HIEC Event: - Wed 22 February 2012, 13.00-18.00 hours Can Innovation help the NHS in London through the economic downturn?

The three London Health Innovation and Education Clusters - North West London, South London and North East North Central London and Essex - would like to extend to you a special invitation to participate in a collaborative symposium to explore this very question.

You'll have the opportunity to hear the latest thinking around this issue from leading experts:

Chris Outram, Senior Responsible Officer of Health Education England

Lord Ara Darzi, Former Undersecretary of State for Health and Chair of Imperial College London's Institute for Global Health Innovation.

Paul Corrigan, formerly Tony Blair's health adviser and an internationally known expert and thinker on health policy and strategy, will lead a debate with the floor to explore what this means to London's future.

When: 22nd February 2012
Lunch: 13.00-14.00 hours
Event time: 14.00-17.30 hours

Venue: Royal College of Obstetricians and Gynaecologists, Nuffield Hall, 27 Sussex Place, London NW1 4RG

We will also be showcasing the success and the impact the London HIECs have had since their inception.

We hope you will be able to join us at this event.

To secure a place please send an email to nwondonhiec@chelwest.nhs.uk. We recommend that you reply promptly as there are limited spaces available